

CONSUMER FORUM

ABOUT THE EVENT

The Consumer Protection and Advocacy Bureau (CPAB) conducts consumer education seminars to heighten the awareness of consumers on their rights, responsibilities and protection under the law. The “Konsyumer Karavan: Usapang Mamimili” is a basic course on consumerism that introduces the general concept of consumer protection in the country.

TOPICS

This one-day event will focus on the following topics:

- Types of Consumers
- Consumer Rights and Responsibilities
- Consumer Act of the Philippines and other relevant Fair Trade Laws (FTLs)
- Complaints Handling

TARGET PARTICIPANTS

Consumers, consumer organizations, youth group, students, MSMEs, and other government agencies/offices.